

GENERAL TERMS AND CONDITIONS OF SALE

The present General Terms and Conditions of Sale apply ipso jure and unconditionally to all orders for:

- guided group tours of the exhibition;
- admissions to the performances;

placed using the exclusive sales service of the website www.geniusloci-experience.com belonging to the non-profit organization Genius Loci, domiciled at 11 bis Rue de Beaujolais, 75001 Paris, France.

All of these offers are hereinafter referred to collectively as “Admissions.”

Identity of the seller:

Genius Loci

Non-profit organization

Registered in France under the number W751261664

11 bis Rue de Beaujolais, 75001 Paris, France

Article 1. Terms and conditions for the sale of Admissions

1. The exhibition and performances are available by reservation only.
2. Bookings open on March 25 , 2024.
3. Reservations must be booked on the website www.geniusloci-experience.com.
4. The purchase of an admission comprises the reservation and the entrance fee. Each order is sold for a specific day and admission time.

Article 2. Prices of the Admissions

1. All orders for Admissions are payable in euros.

2. Prices are quoted in euros net of taxes.

Article 3. Terms of payment for Admissions

1. All orders are finalized upon payment of that order.
2. The following means of payment are accepted:
 - Carte Bleue, Visa, Eurocard, Mastercard, JCB, American Express
3. Proof of payment will be sent to the e-mail address provided as part of the ordering process.
4. Payment by invoice is available for groups and private tours via the digital submission of an invoice. Payment for the invoice must be received 48 hours before the day of the admission. The terms of payment will be included in the invoice.

Article 4. Procedure for obtaining tickets

1. The tickets purchased by visitors are obtained by e-mail.
2. Each visitor must present his/her ticket in electronic or printed form on the indicated day and time of admission in order to access the exhibition or performance.
3. Valid proof of identity indicating the year of birth will be required at the entrance of the exhibition for all visitors who have requested the youth discount.

Article 5. Validity of tickets

1. Tickets are non-exchangeable and nonrefundable.
2. All tickets must be used on the specified date and time.
3. Any late arrival exceeding 30 minutes will result in the cancellation of the service with no possibility of refund.
4. If an admission is available in a different time slot, the visitor will have to place a new order.

5. In case of force majeure, the event will not be rescheduled for a later date.

Article 6. Opening hours and duration of tours

1. The guided tours will last one hour and thirty minutes and will take place between 10:00 am and 6:00 pm on the following days: June 8, 9, 14, 15, 16, 21, 22 and 23, 2024, with the exception of certain time slots for which Genius Loci reserves the right to withdraw reservations.
2. The performances will last two hours and thirty minutes and will take place from 7:30 pm to 10:00 pm on the following days: June 8, 13, 14 and 15, 2024.
3. At the end of each event, visitors are asked to exit promptly from Port-la-Galère, which is a private residential community.

Article 7. Conditions of Admission

1. Maison Bernard is not suitable for persons with reduced mobility.
2. Bulky personal items (helmets, backpacks and travel bags, strollers, etc.) must be left in the cloakroom.
3. For safety reasons, visitors are asked not to wear high-heeled shoes during the guided tours and performances.
4. Visitors to the exhibition will be asked to remove their shoes at several points in the tour to avoid damaging the floors inside Maison Bernard. They will be duly informed by the accompanying guide as the tour progresses.
5. Swimming in the Maison Bernard swimming pool is prohibited throughout the entire duration of this experiential exhibition.
6. Because Maison Bernard is a family home, visitors are forbidden to take photographs or to make video or audio recordings during the tours.

A sticker will be affixed to the cameras of all visitors' and spectators' personal telephones at the entrance to Maison Bernard. Visitors and spectators will be asked to leave this sticker in place throughout the entire duration of their presence on the premises.

Visitors and spectators are asked not to bring cameras and/or video equipment.

No posting on social media of images from Maison Bernard will be allowed under penalty of legal action.

7.7 Visits are not recommended for children under 12.

Article 8. Insurance & Liability

Genius Loci has subscribed to a professional civil liability insurance policy with MAIF - CS 90000 79038 Niort cedex 9 - France, for the organisation of the services governed by these GCS.

Article 9. Personal information

1. Definition of personal information

“Personal information” in this context means any data of a personal nature (in particular: username, password, family name, first name, date of birth, e-mail and postal addresses) that website users may provide to Genius Loci and its partners in the course of any communication on the website via the “Reservations” section. This data, no matter of what specific type, can be used – directly or indirectly – by Genius Loci to identify Internet users and to record and respond to their booking requests on the dedicated online reservation platform. In providing this personal information, each Internet user undertakes to answer the questions asked and in this context to communicate to Genius Loci complete, accurate, up-to-date information that does not infringe upon the interests or rights of third parties.

2. Consent

No personal information is collected without the consent of the website user. Users of the website are notified in advance of the optional or mandatory nature of the information requested by Genius Loci. Users are under no obligation to transmit any personal information to Genius Loci.

3. Identity of the party responsible for the processing of personal information

The Genius Loci organization is responsible for collecting and processing the personal information entered via the online ticket booking platform.

4. Recipients of personal information

Genius Loci is the sole recipient of the personal information collected on the site.

Genius Loci transmits personal information to a third party only if:

- The website user has given us his/her prior consent to share this information,
- Genius Loci is obliged to share this information with third parties in order to provide the requested service,
- Genius Loci is ordered by a judicial or other administrative authority to provide this information.

5. Website users' rights

Each Internet user has the right to access, rectify, supplement, update, lock or delete his/her personal information and, citing valid reasons, to object to its processing. To exercise these rights, the Internet user can contact Genius Loci by e-mail at the following address: contact@geniusloci-experience.com

6. Cookies

When accessing the website, information concerning the activity of the user's terminal (computer, tablet, smartphone, etc.) may be stored in "cookie" files installed on the user's terminal.

Only the party that issues a cookie is able to read or modify the information it contains.

When an Internet user logs onto the online ticket booking platform, Genius Loci may need to install various cookies on the user's terminal allowing it to identify the browser during the validity period of the cookie concerned. The cookies issued by Genius Loci are used for the purposes described below, subject to the Internet user's choices, which result from the settings of the browser software used to access the site. The cookies issued by the website make it possible:

- To implement security measures, for example in the case of a new connection to a content or service after a certain period of time has elapsed. The issuance and use of cookies by third parties are subject to those third parties' own data privacy protection policies. We inform website users of the purpose of the cookies of which we are aware and the means available to them to make choices regarding those cookies. Where applicable, the cookies issued by these third parties may allow them, during the period of validity of these cookies:
- To count the number of visits to the site for the purpose of compiling statistics.

Article 10. Litigation

1. The present terms and conditions are established in accordance with French law, and in particular the provisions of Law No. 2004-575 of 21 June 2004 on trust in the digital economy and Law No. 78-17 of 6 January 1978 concerning information technology, data files and civil liberties. The French courts have territorial jurisdiction over any litigation relating to the use of the online booking platform, unless otherwise specified in Regulation No. 44/2001 of 20 December 2000 on jurisdiction and the recognition and enforcement of judgments in civil and commercial matters (Brussels I).
2. Any questions that the Internet user may have about the use of the website and/or the present stipulations, or any requests that he/she may wish to address to Genius Loci can be submitted by e-mail to the following address: contact@geniusloci-experience.com.
3. In the absence of other provisions, the courts of Paris have exclusive jurisdiction.

4. This English language version of the General Terms and Conditions of Sale is a translation of the French original. In the case of any dispute or litigation, only the French original can be considered binding in a court of law.

1) Separate clause to be read and accepted in order to validate the booking:

By checking this box, I specifically agree to comply with Article 7.6 of the General Terms and Conditions of Sale, namely not to take photographs or videos of the site with the intention of publishing these images on the Internet or on social media. I am aware that any violation of this condition can result in legal action against me.